REPUBLIKA Y'U RWANDA

URWEGO RW'UMUVUNYI

Kigali, 30 JUN 2017

N° DS/1665/06.17/MB

ITANGAZO

Urwego rw'Umuvunyi ruramenyesha abaturarwanda ko hari abatekamutwe biyitirira Urwego rw'Umuvunyi.

Abo batekamutwe bahamagara abaturage bafite amadosiye ku Rwego rw'Umuvunyi bakabasaba kubohereza amafaranga kuri mobile money, tigo cash cyangwa airtel money kugirango babakemurire ibibazo neza. Abandi bavuga ko ari abavoka bakabwira abaturage ko babakurikiranira amadosiye, kandi ko hari amafaranga bagomba guha abakozi b'Urwego rw'Umuvunyi kugirango babakemurire ibibazo. Ibi bigaragara cyane ku bafite amadosiye asaba gusubirishamo imanza ku mpamvu z'akarengane.

Urwego rw'Umuvunyi rurashishikariza abantu bose kwirinda bene abo batekamutwe n'undi wese wasaba amafaranga avuga ko ayashyiriye umukozi w'Urwego rw'Umuvunyi. Rurasaba kandi umuntu wese waba yaravuganye nabo cyangwa uwo bazageregeza gushuka kuri ubwo buryo, guhita abimenyesha Umuvugizi warwo kuri telephone 0785647412 cyangwa Polisi y'Igihugu, kugira ngo bakurikiranwe.

Urwego rw'Umuvunyi ruboneyeho kubamenyesha ko rukoresha nomero zikurikira:

NOMERO ZA TELEPHONE ZIGENDANWA
0785647416
0785647413
0785647412
0785647405 0785647406
0785647411
0785647398 0785647397
0785647396 0785647394
0785647393
0785647392 0785647391
0785647389
0785647387

Uwahamagazwa inomero itari imwe muri izi, yabimenyesha umuvugizi w'Urwego rw'Umuvunyi kuri nomero ye yavuzwe haruguru.

Bikorewe i Kigali, ku wa 29 Kamena 2017.

UMUVUNYI – OMBUDSMAN

GASHUMBA

GASHUMBA ~~Jeanne~~ Pauline

Umunyamabanga Uhoraho w'Umusigire